

# YOUNG INSPECTORS



Young Inspectors report on: Ryde House Group Outreach  
Services – Gamers Club

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With the views and voice from Young Inspectors

## **Young Inspectors report on: Gamers Club, Ryde House Group Outreach Services**

**Address: Willow Village, Ryde House Group, Binstead Road, Ryde, PO33 3NF**

**Contact details: 01983 817094**

**Date of Inspection: 31 July 2018**

**Number of Young Inspectors present: 2**

**Date of Publication: October 2018**

The ‘Young Inspectors Scheme’ has been developed to capture the voice of children and young people who have a disability and/or additional needs giving them the opportunity to contribute in shaping and developing the service.

The Young Inspectors reviewed the Short Breaks service based on the following areas deemed important to them. The inspection is part of an agreement between Short Breaks and the provider highlighted within the Short Breaks agreement. This is what the Young Inspectors found:

## Report Summary

Inspected areas	Overall (star rating) out of 3 Stars	Did they meet Young Inspectors needs
Staff		See 4.1
Fun and Enjoyment		See 4.2
Accessibility		See 4.3
Safety and surroundings		See 4.4

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## **1.0 Details about the provision that was inspected**

### **Overview of the organisation/service:**

Ryde House Outreach Services are a small and personal home care services based in Ryde but covering the entire Isle of Wight.

They aim to provide a high quality, flexible and professional service to adults and young people (13+) with learning and physical disabilities.

### **What they provide:**

Ryde Houses Group Outreach Services provide a short breaks activity Gamers Club to gateway card plus holders

**When is it available:** Gamers Club is available on a Tuesday evening 4-6pm

**How much is the costs:** £3 per person, per session

**Who to contact to book:** Zoe Portsmouth

## **2.0 Introduction – Why we inspected Gamers Club?**

We decided to inspect Gamers Club in July 2018 to capture the views and opinions of young people who attended the activity.

## **3.0 Methodology – How we inspected Gamers Club?**

The inspection took with 2 Young Inspectors.

## **4.0 Review analysis- What we reviewed**

### **4.1 Staff**

Young Inspectors stated that they were greeted nicely by the staff member at Gamers Club and feedback found the staff to be friendly, somewhat helpful, happy, and fun.

### **4.2 Fun and enjoyment**

Young Inspectors feedback that they had fun during the inspection. Each Young Inspector left positive feedback, they both said they had felt happy and enjoyed Gamers Club. Both of the Young Inspectors was happy to attend Gamers club again.

### **4.3 Accessibility**

Each Young Inspector felt that accessibility was good for wheelchair users as Willow Village is all on one level and ramp access is available to the Gamers club location. Both the Young Inspectors agreed that £3 was a good price for the session. The Young Inspectors left feedback to say they were unsure of how clear the signage was around the village. Both Young inspectors agreed that the time of the club (4pm-6pm) was good.

### **4.4 Safety and Surroundings**

Young Inspectors participating said that they felt safe when attending Gamers Club. Young Inspectors commented that they were not told about safety, and in the event of a fire/emergency they would be unsure of what to do.

The Young Inspectors felt 13-18 was a good age group for Gamers club.

### **4.5 Food and Dinning experience**

An on-site tuck shop was open at the start of the session but none of the young inspectors were made aware of this. They were offered a drink by Zoe during the session.

## **5.0 Summary of Inspection - What the Young Inspectors found**

Young Inspectors were asked to inspect the safety and surroundings, the staff, accessibility and the fun and enjoyment of the activity.

The Young Inspectors said they had enjoyed the session and both said that they would attend again.

## **6.0 Recommendations – How the activity can be made better?**

The Young Inspectors recommend better or more signage and a fire safety talk so the attendees to Gamers Club are made aware of what to do in the event of an emergency. The Young Inspectors said that the recommendations on how the session could be better would be to have more up to date consoles and games available.

### **6.1 Young Inspectors views**

Young Inspectors felt that the session overall was very good.

### **6.2 Young Inspectors Lead recommendations**

I feel that ICT Club offer a good service for the age group, I agree with the young inspectors that modern game consoles and newer games would appeal to more young people but I also understand the cost implications of these things.

The wheelchair access is fantastic which means the club is inclusive to all children/young people.

I also do agree that signage could be improved as anyone attending the ICT Club for the first time would not necessarily know where the session was taken place. I feel the location is a little hidden as again the signage from the road is not great but this could be easily changed. Willow village itself is amazing and all the staff I met on my visit were happy and helpful.

### **6.2 Parents Feedback**

Not available from this session as children/young people attend unaccompanied.

## **7.0 Overall award**



**3 stars awarded**

## **8.0 Provider feedback**



Many thanks for this - I'm pleased the Young Inspectors awarded 3 stars, hopefully this will help with future funding!