# Isle of Wight Safeguarding Adults Board Bulletin

Summer 2016



# Welcome to the Summer 2016 Edition of the Isle of Wight Safeguarding Adults Board Bulletin!

## Foreword from Margaret Geary, Independent Chair

"Since the publication of the last newsletter, the Safeguarding Adults Board has continued to focus on promoting training and information about mental capacity assessments. The evidence from partners and case reviews suggests that there can be a lack of confidence in assessing specific aspects of this capacity and the changeable nature of it. Confidence amongst practitioners in being able to undertake these assessments is important even if as a result of the assessment the individual is judged to have capacity to make decisions that others view as risky. In March of this year the Safeguarding Adults Board and the Office of the Police and Crime Commissioner jointly held a conference in Cowes at which one of the main themes was mental capacity assessment and the linked subject of Deprivation of Liberties work. The presentations from the conference can be viewed <a href="here">here</a>.

The conference underlined the importance of professionals listening to Carers and families - particularly when vulnerable individuals are moving into different home settings. Listening to Carers and the individuals themselves is an important ingredient in assessing the kind of care that should be organised for them as there is clear evidence that maximising people's control and independence is important to sustaining wellbeing for as long as possible. This is also important in responding to safeguarding issues faced by individuals.

At the conference, one of the presentations highlighted the work and the issues involved in the Safeguarding Adults Reviews which continue to be a central focus of the Safeguarding Adults Board's work. These reviews take place under S44 of the Care Act 14 when an adult with care and support needs has died and there is evidence that there may have been a link to neglect and /or abuse and there are concerns about the way in which agencies worked together. The reviews seek to identify lessons to be learned by the services involved with the cases in order to try to prevent a repeat of the circumstances that may have contributed to the experience of the person who died. Currently the Board is reviewing how it might improve how it holds partners to account for improvements to service delivery as a result of these reviews.

More information on SAR's undertaken on the island and the process of referring can be found on the LSAB webpage: <a href="https://www.iwight.com/residents/Care-and-support/Adults-Services/Safeguarding-Adults-Board/Safeguarding-Adults-Board/Safeguarding-Adults-Reviews">https://www.iwight.com/residents/Care-and-support/Adults-Services/Safeguarding-Adults-Board/Safeguarding-Adults-Board/Safeguarding-Adults-Reviews</a>

Local Safeguarding Adults Board Jubilee Stores Newport, Isle of Wight PO30 2EH

www.iwight.com/Residents/Care-and-Support/Adults-Services/Keeping-Adults-Safe



We tweet! Keep up to date with all out latest news by following us on Twitter:





On 16th April 2016, the Safeguarding Adults Board launched the Making Safeguarding Personal approach to Safeguarding work with adults. The presentations made on 16th can be found <a href="https://example.com/here.">here.</a>. The Making Safeguarding Personal approach is embedded within the Care Act 14 and requires all those partners involved in Safeguarding Adults to consider how practitioners need to change practice in order to better involve individuals in shaping any responses aimed at improving their safety and managing the risks they face.

Whilst MSP requires a significant shift in safeguarding culture from 'doing to' to 'doing with', the core principles are not complicated, involving a preventative multi-agency approach with a focus on having & supporting conversations with people - and making those conversations count. Highlights of the April event included Vanessa Goodall who spoke so movingly about her personal experiences as a carer for her husband who was diagnosed aged just 49 with young onset Alzheimer's and the 'Celebrating Safeguarding' presentation by Richard Beardsall, training consultant, whose 'rainbow' analogy struck a chord with so many in the audience.



Free MSP training continues to be delivered to multi-agency partners on the Island and can be accessed here.

# Festival/Bestival

Following the success of the IWSAB's work with the Serious Sexual Offences Group in providing a safeguarding presence at the Isle of Wight Festival this year, the team will return to Bestival for the 4<sup>th</sup> year to raise awareness and provide specialist support to victims of sexual assault. Volunteers from Barnardos, Southampton Rape Crisis, the Hampton Trust and St Marys Hospital Sexual Health Team work with the IWSAB / VAWG team under the banner 'Love Doesn't Hurt' to raise awareness of consent and respectful sexual relationships and provide specialist support to anyone affected.

With only around 1:7 victims of sexual assault reporting to the police, access to specialist support and signposting are critical to ensure victims of sexual assault can be offered support, counselling and the opportunity to make an informed decision on what they want to do regarding a formal police complaint.

The Island's approach to safeguarding for victims of sexual assaults at festivals is unique in the UK and testimony to the priority both our local festivals give to safeguarding their guests. The team is gaining attention both nationally and internationally for the work, with the Island's Domestic Abuse Coordinator, Dave Huggins, recently speaking to National Public Radio America about the approach. To listen to his interview click here.





# **UPCOMING EVENTS!!**

IWSAB will be at the BBC Radio Solent event for older people at Cowes Yacht Haven – 23<sup>rd</sup> September 2016. Details to follow, so please check our website for updates!

Also, booking for the November VAWG conference which will be focusing on Coercive Control opens early September 2016 - please watch the <u>VAWG webpage</u> for details!

# **MCA/DoLS Drop In Sessions for Professionals**

This free 2 hour session presented by Stephen Ward (MCA and MHA lead, IOW Council and IOW NHS Trust) is for professionals who already have a basic knowledge of the Mental Capacity Act, but would like further information. This is a confidential environment where cases can be brought for discussion if required.

Our current sessions are all fully subscribed, but due to the popularity of the session we will be running it monthly from September 2016. Please check our website regularly for dates and booking links.

If you have a group of 10 or more who would benefit from this training, a free on-site session can be arranged for your agency – please contact the LSAB for more details.

# Learning Lessons Sessions - Mr V and Mr W

The LSAB is offering FREE multi-agency Learning Lessons sessions on Mr V and Mr W. The first two dates are now fully booked, but due to high demand we will be adding a further two dates, details of which will be on our website once booking opens.

Mr V and Mr W were both residents of the Isle of Wight who were using health and social care services at the time of their deaths. Mr V was 72 years old when he died at his own home in Newport in December 2014. Mr W was 86 years old when he died at St Mary's Hospital in August 2013.

Independently commissioned reviews into the circumstances leading to both deaths can be found on our website <a href="here">here</a>. Both gentlemen appeared to have been 'difficult to engage' with and self-neglect was certainly a feature of both of their lives, and their deaths.

The Learning Lessons events have been commissioned to enable professionals to learn from these two cases. The purpose is not to apportion blame, but rather to see how we can learn from these sad and difficult events to improve practice for users of services in the future.

### Self Neglect Workshop

We are delighted to announce two new dates for the Self-Neglect Workshop with Professor Suzy Braye at Thompson House:

Wednesday 9<sup>th</sup> November 2016, 9:45 – 16:00 – to book please <u>click here</u>.

Wednesday 7<sup>th</sup> December 2016, 9:45 – 16:00 – to book please <u>click here</u>.

Statutory guidance on the Care Act 2014 has placed self-neglect – in which someone is at risk through extreme neglect of their own personal care or living conditions - clearly within adult safeguarding arrangements. This workshop aims to support good practice in work with people who self-neglect, drawing on evidence from research into approaches that produce positive outcomes. Using a mix of presentation, groupwork and discussion, the workshop will seek to build on participants' own experience and to explore how the research evidence can support local policies and practices.

# FREE Partner Training Resources



The Salvation Army Human Trafficking Awareness Resource can be accessed by clicking here - this is a great resource for an introduction to human trafficking.



The Modern Slavery Partnership have released training slides for organisations to add into their own safeguarding training packs – please click <a href="here">here</a> to access them. A number of other resources can also be found on the MSP webpage.

# **National News**

The Department of Health has published the refreshed edition of the Care and Support statutory guidance. The statutory guidance supports implementation of part 1 of the Care Act 2014 by local authorities, the NHS, the police and other partners. The new edition supersedes the version issued in October 2014.

Statutory Guidance to the Care Act 2014 (Updated March 2016, DH)

The link below indicates where changes have been made and provides more detail on the more significant changes.

Table summarising revisions to the Care Act 2014 Statutory Guidance

The government's plan for dealing with hate crime in England and Wales was published on 26 July 2016. To access the plan click on the link below.

Policy paper: Hate crime action plan 2016

#### **Local Organisations**

IoW Council Adult Social Care First Response Team: 01983 814980 (if you are or are concerned about a vulnerable adult)

Isle of Wight Adults Safeguarding Team: abusereporting@iow.gov.uk

Island Women's Refuge and Domestic Abuse Services: 01983 825981 (24 hour helpline)

Homelessness Department: 01983 821105 (for victims requiring emergency accommodation)

Independent Sexual Abuse Advisor (ISVA): 07930 932249

Hampshire and Isle of Wight Police: 0845 045 4545 (to report an incident or for the IoW Public Protection Department)

01983 538707 (direct dial number)

National Organisations supporting victims of domestic abuse

For Women: 0808 2000 247 (National 24 hour freephone helpline)

For Men: 0808 801 0327 (Men's advice line)

LGBT-

0300 999 5428 (For lesbians, gay men, bisexuals and transgender people experiencing domestic abuse)

**IN AN EMERGENCY ALWAYS CALL 999** 

### **Support for Survivors of Sexual Abuse**

A Safeguarding Adults Review undertaken in Surrey, into the case of 'Mrs. A', highlighted the need to ensure that partner agencies are aware of what information and support is available locally for victims of childhood sexual abuse. The Mrs. A review can be read <u>here</u>:

Organisations that can help adult survivors of sexual abuse – be that recent or non-recent - are listed below:

On Island Services

## **Southampton Rape Crisis**

www.southamptonrapecrisis.com

Southampton Rape Crisis provide a Face to Face Counselling Service on the Isle of Wight for women and men (18+) who have experienced any unwanted sexual experience.

Telephone 023 8063 6312, Text 'IOW' to 07866 643434

Email info@sotonrc.org.uk

Confidential Helpline number is 023 806 6313 - available Sunday 19.00 – 22.00, Tuesday 10.00-13.00, Thursday 13.00-16.00

**Independent Sexual Violence Adviser (ISVA)** 

https://www.hamptontrust.org.uk/our-programmes/isva/

The Island's Independent Sexual Violence Advisor (ISVA) offers advice and support to women and men (18+) who have been raped or sexually abused recently or in the past

Telephone 07930 932249

Email: isva@hamptontrust.org.uk

**Mainland Services** 

## **CIS'ters**

http://www.cisters.org.uk/

A Survivor Network for females 18+ who were raped and/or sexually abused and/or sexually exploited as female children/teens, by a member of their immediate or extended family. If you do not fall into this group but have been affected by historic sexual abuse CIS'ters can give you information about other agencies that can help. **Telephone** 02380 338080

#### Email admin@cisters.org.uk

### **The Survivors Trust**

www.thesurvivorstrust.org/

The Survivors Trust (TST) is a national umbrella agency for over 130 specialist rape, sexual violence and childhood sexual abuse support organisations throughout the UK and Ireland. Their core aim is to empower survivors or rape, sexual violence or childhood sexual abuse through supporting and improving effective responses to survivors. Member organisations provide a range of direct services to survivors including counselling, support, help lines and advocacy services for women, men and children.

Email to:info@thesurvivorstrust.org