

Public Facing Document

# Public Facing Document

## Introduction

The Isle of Wight Festival (the “Festival”) is promoted and organised by Isle of Wight Festival Limited (the “Promoter”). The Promoter holds a Premises Licence numbered IW 18/00945/LATRDP

This Public Facing Document (the “PFD”) has been created pursuant to Condition 12 of the Isle of Wight Festival Premises Licence. The purpose of the PFD is to reassure the public that effective plans are in place to manage the effect of the Festival on the local community.

The Festival is scheduled to take place in on 13-16<sup>th</sup> June 2019 at Seaclose Park, Medina College playing fields and the adjoining North Fairlee Farm fields in Newport.

Key information about the Festival be found on the Isle of Wight Festival web site:  
<http://www.isleofwightfestival.com/>

In addition, the Promoter is bound by the terms of a Counter Notice which is issued on an annual basis by the Isle of Wight Council under the provisions of the Isle of Wight Act 1990.

## Crime Reduction & Anti-Social Behaviour

The Promoter is working closely with the Hampshire Constabulary to ensure crime and anti-social behaviour is reduced to a minimum. The Promoter is please to show that crime has been dealt with using the resources available.

There are a significant number of police officers deployed at the Festival, but it should be noted that the majority of these Officers are brought to the Isle of Wight from Hampshire so that local policing is not affected. The Promoter pays for all Policing resources that are agreed with the ‘Special Police Services’ request for the Festival. The Hampshire Constabulary deploys some additional resources outside of this agreement to support the event and local community. Regular meetings have taken place with the police and the local community groups to ensure the most appropriate plan is designed for the community’s needs.

Following the Festivals since 2012, the Promoter has met with local community groups to gain a clearer understanding of residents’ concerns and to listen to suggestions on how to reduce the disruptive effect the Festival may cause to day to day life. Consulted parties have included:

- Newport Parish Council
- Whippingham Parish Council
- Wootton Parish Council
- East Cowes Parish Council

## Public Facing Document

- Councillors from the surrounding Wards
- Island Harbour Residents
- Local Residents

The Promoter has taken on the concerns of the local residents which include managing the needs of local vulnerable residents in the Fairlee Road and Newport area. Further to this, once again for 2019, additional police resources have been commissioned for this area in the evenings over and above the previously agreed policing plan. This will mean there will be additional patrols dedicated to the Fairlee Road area, surrounding side roads including Hillside during the Festival.

The Promoter has also ensured that adequate CCTV cameras are positioned throughout the Site for the purpose of covering all entrances and exits and assisting with crime reduction and detection. The data from these cameras is stored on a hard drive and will be available to the police throughout the Festival and for a set period after the event if required.

The Promoter continues to value the support of the local community and welcomes any additional information or ideas of how things can be improved. The public are encouraged to contact the Promoter with any concerns through the contacts on our website.

<http://www.isleofwightfestival.com/>

### **Public Transport**

In preparation for the 2019 Festival, local transport providers have been consulted to ensure future plans are developed more robustly. The Promoter has met Southern Vectis Bus Company, Hovertravel, Red Funnel and Wightlink. Every effort is being made to minimise any disruption to the transport network.

The Traffic Management Plan gives due consideration to ensuring local people gain access to their premises on Fairlee Road in light of the necessary one-way gyratory system required for the event.

All coaches and buses visiting the Festival will drop off passengers at the designated Bus terminal on Fairlee Road, sign posted at Gate A3.

The Promoter has ensured that the school bus run fleet is maintained separately from the buses being used for the transportation of Festival goers to the site from the Ferry ports.

Taxis will be available throughout the event for drop off and pick-ups. The exact location will be published within the Traffic Management Plan 14 days prior to the Festival.

Two additional taxi ranks are available for day visitors in School Lane and Quay Street at Newport. An enhanced marshalling and police presence at the Quay Street rank is aimed to help alleviate local concerns in this area.

## Traffic Management Plan

This year sees the continued development of the Festival Traffic Management Plan (the "TMP"). The Promoter continues to make every effort to minimise the disruption caused to local residents and ensure that traffic flows freely in the vicinity of the Festival and around the Island Road Network.

The Promoter has created the TMP for the Festival, in conjunction with members of the Isle of Wight Council Highways Team, Island Roads, and Hampshire Constabulary Roads Policing Unit. The Festival Traffic Manager will manage the TMP on behalf of the Promoter but the overall responsibility for the Highway will always rest with the Local Authority.

Extensive meetings have taken place since the last Festival with partners from the Safety Advisory Group, IOW Council Highways Department, Police and community groups to make sure the plan is fit for purpose.

The new TMP has been submitted in writing to the IOW Council Highways Department and Hampshire Police Strategic Operations Department for approval. A public version of this will be published on the Isle of Wight Festival website 14 days prior to the event after its approval.

All residents that are directly affected by the TMP will be informed in advance of the proposed road closures, one-way system and other restrictions.

The plan details all main primary and secondary routes to the Festival and contingency arrangements for these routes. Contingency car parking arrangements are available in the case of emergency but are not this year being set up as a mandatory option due to the success of the last 5 years traffic management. If contingency emergency parking were to be required, the IOW Council will deliver this under their own civil contingency arrangements.

The car parks for the Festival received significant financial investment in 2013. Extensive groundwork has transformed a single point of entry into a multi entrance plan. Car parking has been doubled so that traffic from each Ferry provider is separated into designated Red Funnel and Wightlink car parks to minimise disruption on the Highway. All entrances have been constructed to an industry standard for vehicle use. Island residents visiting the Festival will be directed to the most appropriate car park from their direction of travel.

CTM have been appointed to manage traffic at the Festival for the 2019, they have worked at the event for the past four years. They will provide accredited traffic marshals each day all of whom have the powers of police officers to direct traffic. The Promoter is furthermore aware of the deployment of additional traffic motorcyclists from the Hampshire Constabulary Road Policing Unit to support the plan in the vicinity of the ferry ports.

Local Parish Councils have also had a presentation on the TMP from the Promoter and their views have been taken into consideration prior to its submission.

## Public Facing Document

The TMP is resilient enough to cope with any evacuation from the Festival if required. The coordination of this would take place in liaison with partners from the Safety Advisory Group through an approved process.

The Traffic Management Plan will be published to the public 14 days prior to the Festival.

### **Noise Management Policy**

Vanguardia Acoustic Noise consultants have been appointed to carry out noise management and monitoring throughout the event on behalf of the Promoter.

Vanguardia will consult with the Environmental Health Department during the Festival to minimise disturbance to the local community.

The Promoter is aware of the disturbance that the Festival can cause to local residents. In the event that a member of the public has a noise related complaint during the Festival, they should contact the IOW Council complaints phone number.

### **Management of the Festival**

This year has seen the Festival Management Team strengthened with key appointments in the area of Operations and the management of risk. The Promoter has brought together a team of industry experts to deliver this year's Festival.

This team are responsible for delivering for following areas:

- crowd safety;
- procedures in the event of emergency;
- the reduction of crime and disruption of the supply and possession of drugs;
- regulation of the number of persons on the event site;
- stewarding;
- the responsible sale of alcohol;
- the welfare of persons working at the event site;
- ticket sales and conditions of entry;
- the provisions of first aid;
- accident reporting procedures;
- the control of noise and the prevention of public nuisance;
- the prevention of fire;
- the use of fireworks;
- the safety of food;
- the control of litter;
- sanitation and disposal of waste;
- the safety of temporary structures;
- traffic management;

## Public Facing Document

- provision of facilities for disabled persons;
- the structure for the operational management of the event, including the composition and functions of the event liaison team (hereinafter referred to as 'Event Control');
- the responsibilities of personnel engaged at the site.

The Festival is produced and managed taking into full account the application of all relevant legislation including the Licensing Act 2003, the Health and Safety at Work Act 1974, the Regulatory Reform (Fire Safety) Order 2005, The Event Safety Guide (HSG 195/Purple Guide) and appropriate HSE guidance for events.