Local Offer Evaluation

1. How difficult or easy was it to find the "Local Offer – Isle of Wight" via an internet search engine?

		Response Percent	Response Count
* = Very difficult		5.7%	2
** = Difficult		2.9%	1
*** = Neither difficult nor easy		17.1%	6
**** = Easy		**37.1%**	**13**
***** = Very easy		37.1%	13
	answered question		35
	skipped question		5

2. Please comment in the box below why you think this.

	Response Count
	17
answered question	17
skipped question	23

3. What are your initial thoughts on the look and feel of the Local Offer website?

		Response Percent	Response Count
* = Very poor		5.1%	2
** = Poor		0.0%	0
*** = Acceptable		33.3%	13
**** = Good		56.4%	22
***** = Excellent		5.1%	2
	answered question		39
	skipped question		1

4. Please comment in the box below why you think this.

	Response Count
	19
answered question	19
skipped question	21

5. How would you rate the opening front page of the local offer in regards to the following aspects?

	* = Very poor	** = Poor	*** = Acceptable	**** = Good	***** = Excellent	Rating Count
Impact - is the opening page clear?	2.7% (1)	0.0% (0)	18.9% (7)	**51.4% (19)**	27.0% (10)	37
Images - are the images appropriate?	0.0% (0)	5.3% (2)	18.4% (7)	**60.5% (23)**	15.8% (6)	38
Readability - can you read the text?	0.0% (0)	7.9% (3)	18.4% (7)	**50.0% (19)**	23.7% (9)	38
Symbols - are they helpful?	0.0% (0)	2.9% (1)	25.7% (9)	**51.4% (18)**	20.0% (7)	35
Audio - how useful is the listen button?	12.5% (4)	3.1% (1)	**28.1% (9)**	**28.1% (9)**	**28.1% (9)**	32
					answered question	38
					skipped question	2

6. Please comment in the box below why you think this.

	Response Count
	18
answered question	18
skipped question	22

7. How difficult or easy was it to navigate around the website and find the areas listed below?

	* = Very difficult	** = Difficult	*** = Neither difficult nor easy	**** = Easy	***** = Very easy	Rating Count
WightCHYPS directory	2.9% (1)	2.9% (1)	14.3% (5)	**57.1% (20)**	22.9% (8)	35
Ryde children's centre	5.7% (2)	22.9% (8)	25.7% (9)	**42.9% (15)**	2.9% (1)	35
School transport policy	11.4% (4)	5.7% (2)	25.7% (9)	**51.4% (18)**	5.7% (2)	35
Your schools SEN offer	**38.9% (14)**	2.8% (1)	13.9% (5)	27.8% (10)	16.7% (6)	36
Post-16 training provider Smart Training and Recruitment	20.6% (7)	17.6% (6)	23.5% (8)	**32.4% (11)**	5.9% (2)	34
My Story – for early years and primary pupils	**40.0% (14)**	22.9% (8)	17.1% (6)	17.1% (6)	2.9% (1)	35
Children social services	11.8% (4)	2.9% (1)	17.6% (6)	**55.9% (19)**	11.8% (4)	34
					answered question	36
					skipped question	4

8. Please comment in the box below why you think this.

	Response Count
	10
answered question	10
skipped question	30

9. Is there anything that you feel is missing from the Local Offer?

	Response Count
	12
answered question	12
skipped question	28

10. Which of the following describes how you think of yourself?

		Response Percent	Response Count
Male		42.9%	15
Female		**54.3%**	**19**
Prefer not to say		2.9%	1
In another way (please specify)			0
	answered question		35
	skipped question		5

11. What age group do you belong to?

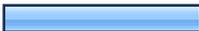|		Response Percent	Response Count
Under 5		0.0%	0
5 - 11		0.0%	0
12 - 16		11.4%	4
17-24		**54.3%**	**19**
25 - 34		0.0%	0
35 - 44		8.6%	3
45 - 54		14.3%	5
55 - 64		5.7%	2
65 and over		0.0%	0
Prefer not to say		5.7%	2
	answered question		35
	skipped question		5

12. Do you consider yourself to have a disability, or a long-term illness, physical or mental health conditions? (The Disability Discrimination Act 1995 and the Equality Act 2010 define a person as disabled if they have a physical or mental impairment, which has a substantial and long term effect (i.e. has lasted or is expected to last at least 12 months) and has an adverse effect on the person's ability to carry out normal day-to-day activities).

		Response Percent	Response Count
Yes		**40.0%**	**14**
No		37.1%	13
Prefer not to say		22.9%	8
	answered question		35
	skipped question		5

13. To which of these groups do you consider you belong to?

		Response Percent	Response Count
White British		**85.7%**	**30**
Irish		0.0%	0
White - Black Caribbean		0.0%	0
White - Black African		0.0%	0
White & Asian		0.0%	0
Asian British		0.0%	0
Indian		0.0%	0
Pakistani		2.9%	1
Bangladeshi		0.0%	0
Black British		0.0%	0
Black Caribbean		0.0%	0
Black African		0.0%	0
Chinese		0.0%	0
Prefer not to say		8.6%	3
Other (please specify)		2.9%	1
	answered question		35
	skipped question		5

14. How would you describe your religion/belief?

		Response Percent	Response Count
I have no religion/belief		**41.2%**	**14**
Prefer not to say		29.4%	10
Please specify		29.4%	10
	answered question		34
	skipped question		6

Page 2, Q2. Please comment in the box below why you think this.

1	it was the first one on the list	Mar 23, 2015 4:53 PM
2	First in search	Mar 23, 2015 4:51 PM
3	It was first on the search engine	Mar 23, 2015 4:50 PM
4	First in the search	Mar 23, 2015 4:48 PM
5	One of the first one to come up	Mar 23, 2015 4:46 PM
6	First result	Mar 23, 2015 4:44 PM
7	Because I found it 3 seconds after I typed Local offer isle of wight	Mar 23, 2015 4:40 PM
8	Because I typed in the wrong thing	Mar 23, 2015 4:36 PM
9	It was the first one I clicked on.	Mar 23, 2015 4:12 PM
10	Because I know about it already, and I knew what I was looking for.	Mar 12, 2015 3:35 PM
11	its easy if you putin special offer but if you search for other terms then harder to find so maybe need to address this	Feb 13, 2015 1:58 PM
12	Because I knew it was called the Local Offer.	Feb 10, 2015 7:52 PM
13	Once I knew about the site I put it into Internet search and found it straight away	Jan 22, 2015 7:00 PM
14	Modern technology	Jan 22, 2015 3:43 PM
15	Typed in IOW local offer	Jan 18, 2015 7:12 PM
16	Typed in Youth Offer iow.	Jan 16, 2015 8:46 PM
17	It came straight up through the search engine I used	Jan 16, 2015 2:57 PM

Page 2, Q4. Please comment in the box below why you think this.

1	It has a widget on it easy to follow	Mar 23, 2015 4:53 PM
2	Pictures, colourful, bright	Mar 23, 2015 4:51 PM
3	It has some pictures, Bright and clear	Mar 23, 2015 4:50 PM
4	Bright colours and fun pictures	Mar 23, 2015 4:48 PM
5	Accessable	Mar 23, 2015 4:46 PM
6	I can give you support and find you jobs	Mar 23, 2015 4:44 PM
7	Because it tells you the staff they have and hou you do it	Mar 23, 2015 4:40 PM
8	Because the details are in the sections and it is colourful	Mar 23, 2015 4:36 PM
9	I can see the words clearly	Mar 23, 2015 4:32 PM
10	Layout and colour looks good	Mar 23, 2015 4:29 PM
11	Its homepage is bright & cheerful. Some sections are more concise than others, the latter needs to be improved upon.	Mar 12, 2015 3:35 PM
12	The Local Offer is a ridiculous name & gives no indication as to what it's about. Website very "Local a Authority" looking. But, I can see a lot of hard work has gone into populating it with the legal bits.	Feb 22, 2015 4:30 PM
13	much better than before and good to have so many links - but then maybe still not clear exactly what you can expect in terms of help and this probably varies school to school	Feb 13, 2015 1:58 PM
14	I like it because it goes to all the different schools.	Feb 10, 2015 7:52 PM
15	It's looks quite clear	Jan 22, 2015 7:00 PM
16	Easy to negotiate and informative	Jan 22, 2015 3:43 PM
17	Looked for key words and age groups	Jan 18, 2015 7:12 PM
18	Clear options	Jan 16, 2015 8:46 PM
19	Very easy to follow	Jan 16, 2015 2:57 PM

Page 3, Q6. Please comment in the box below why you think this.

1	Its got lots of information	Mar 23, 2015 4:53 PM
2	It is in box to see	Mar 23, 2015 4:50 PM
3	Separated in different boxes	Mar 23, 2015 4:48 PM
4	Couldn't find the listen button	Mar 23, 2015 4:46 PM
5	All the aspects were very clear and helpful	Mar 23, 2015 4:44 PM
6	Because after you learn of this you can become susessfull	Mar 23, 2015 4:42 PM
7	Because U like how it all .looks, I like the colourful pictures, simple writing, the symbols show pictures of the words, a listen button would be good because it could read to us.	Mar 23, 2015 4:38 PM
8	There is no audio button to listen	Mar 23, 2015 4:31 PM
9	Well presented	Mar 23, 2015 4:30 PM
10	Cant do Audio Section	Mar 23, 2015 4:28 PM
11	the page stands out very clear and it is not hard to understand	Mar 23, 2015 4:27 PM
12	I couldn't hear the audio	Mar 23, 2015 4:25 PM
13	The symbols get in the way of the text, if you use the mouse to run over the wording, it would be good to have an option to turn them off, (if you don't need them).	Mar 12, 2015 3:39 PM
14	maybe symbols could be better	Feb 13, 2015 2:01 PM
15	Can't get the symbols or audio button to work.	Feb 10, 2015 8:00 PM
16	Didn't know it was audible. Also link within the page for more information didn't work	Jan 22, 2015 7:01 PM
17	Audio not necessary:did not use it	Jan 18, 2015 7:13 PM
18	I didn't check the audio	Jan 16, 2015 2:58 PM

Page 4, Q8. Please comment in the box below why you think this.

1	I found them mostly easy to find	Mar 23, 2015 4:54 PM
2	My Story not on webpage	Mar 23, 2015 4:51 PM
3	Most of them on one page	Mar 23, 2015 4:49 PM
4	Couldn't find some areas	Mar 23, 2015 4:47 PM
5	Some were easy but some were hard	Mar 23, 2015 4:45 PM
6	Could not find our school, but there are links with titles.	Mar 23, 2015 4:39 PM
7	It is all very hard to find	Mar 23, 2015 4:31 PM
8	Whilst it's easy to find info, some of it is too long and labouring.	Mar 12, 2015 3:45 PM
9	Link didn't work it was on a loop	Jan 22, 2015 7:02 PM
10	Did not access all the above. Links with clicks would be more helpful for eg Chns Services	Jan 18, 2015 7:15 PM

Page 4, Q9. Is there anything that you feel is missing from the Local Offer?

1	No	Mar 23, 2015 4:54 PM
2	Put on sport activities	Mar 23, 2015 4:51 PM
3	"my Story"	Mar 23, 2015 4:49 PM
4	No	Mar 23, 2015 4:47 PM
5	Yes the local offer for St Catherines School	Mar 23, 2015 4:45 PM
6	Our schools SEN offers	Mar 23, 2015 4:39 PM
7	Some of the info is not in the right place. For example - I put "personal budgets" into the search, and all it came up with is Way Forward. I wanted info on Personal Budgets!	Mar 12, 2015 3:45 PM
8	would be nice to see more specific training for social skills/dyslexia-parents/prof. Also would be nice to see more about how services such as Speech and Lang therapy/OT and schools are working to forge better links and communication btwn themselves and parents i.e what would be best practice so that as parents we can know what to expect i.e meetings/record keeping/joint goal setting/ joint training	Feb 13, 2015 2:05 PM
9	A search box.	Feb 10, 2015 8:02 PM
10	mental health support for children, support for parents with children with mental health difficulties, parenting skills courses, ASD parenting skills courses and advice	Jan 18, 2015 8:02 PM
11	More guidance on mental health for children	Jan 18, 2015 7:15 PM
12	Socialising group/youth club for special needs/ disability	Jan 16, 2015 8:49 PM

Page 5, Q13. To which of these groups do you consider you belong to?

1	mixed	Mar 23, 2015 4:26 PM

Page 5, Q14. How would you describe your religion/belief?

1	Muslim	17 of 17	Mar 23, 2015 4:43 PM
2	Christian		Mar 23, 2015 4:39 PM
3	Christian		Mar 23, 2015 4:35 PM
4	christian		Mar 23, 2015 4:32 PM
5	Athiest		Mar 23, 2015 4:27 PM
6	Christian		Feb 17, 2015 12:46 PM
7	Christian.		Feb 10, 2015 8:03 PM
8	Church of England - non practising		Jan 22, 2015 3:44 PM
9	Christian		Jan 19, 2015 9:55 AM
10	Christian		Jan 18, 2015 8:02 PM

Page 5, Q14. How would you describe your religion/belief?