

# Barnardo's Services on the Isle of Wight – status and referral information during Covid-19

## Barnardo's Isle of Wight Early Help Service

## **Isle of Wight Family Centres**

Offer information, advice and guidance for parents of children 0-19 which includes a range of evidence parenting programmes and usually universal stay and play sessions for parents with children 0-5. Currently during the COVID 19 crisis we are not offering any face to face sessions, however any parent who has been passed to us wishing to have some support will receive telephone support and guidance and we will be offering virtual classrooms for our course delivery and this will be available in the next few weeks. Our centres are open for prearranged appointments with the midwives or health visitors.

In order to access any support or just to ask questions about what may be available or ideas for how to manage family life at this time, please email <u>IOWfamilyCentres@barnardos.org.uk</u> or call East Newport Hub 01983 529208, Sandown Hub 01983 40878, Ryde Hub 01983 617617

We have a Facebook page which is updated regularly find us @ Isle of Wight Family Centres

## **Barnardo's Intensive Family Support Service**

Barnardo's Intensive Family Support Service provides whole family intensive family support to families across the Island (also known as Strengthening Families) Families can be referred by professionals such as schools, social workers (stepping down families to universal or Early Help), GPs, Job Centre Advisors, health workers, police. Referral forms can be found here:

https://www.iow.gov.uk/Council/OtherServices/Support-for-Families/Key-Documents Families who meet criteria can receive 6-9months of Intensive whole family support.

During the COVID19 pandemic we are continuing to deliver family support via phone, WhatsApp or video. We are continuing receive referrals to the service and allocate workers.

Any professional needing support and advice with how to proceed with referrals please email <u>laura.groves@Barnardos.org.uk</u>

## **Barnardo's Frankie Counselling Service**

Frankie Counselling service is a counselling service for children and young people who have been affected by Child Sexual Abuse, Child Sexual Exploitation or FGM. Referrals can be made by professionals or self-referral.



Referral Form Feb 20

During the COVID19 pandemic counsellors continue to offer 1-1 support to children and young people via the phone, WhatsApp or video. New referrals will be actioned and assessed via the phone.

Key contact: Laura Groves Children's Service Manager, <u>laura.groves@Barnardos.org.uk</u>

## Barnardo's Talk2 Counselling and Therapy for Children and Young People.

Talk2 is a service to children and young people who are experiencing emotional and health and wellbeing issues in their daily lives and surrounding circumstances. The service is Child directed, Systems focused, Strengths based and Outcome informed. During the COVID19 pandemic the service is currently operating and delivering its service to children and young people via online and telephone call counselling. Referrals can be made over the phone or electronically.

Please email: <u>iow.barnardos@nhs.net</u> or phone 01983 865657

https://www.barnardos.org.uk/what-we-do/services/talk-2-service

## Prison Visiting for Families Support Service (PVFSS)

The PVFSS is a service to support those that are visiting family members residing at HMP IOW. The service provides support to children and families pre, during and after visiting. During the COVID19 pandemic the visit centre is closed.

For further information please email <a href="mailto:Emma.meek@barnardos.org.uk">Emma.meek@barnardos.org.uk</a>

## Community Support for Offenders' Families (CSOF)

CSOF provides support to children and families who are experiencing a family member in the criminal justice system. The service provides direct support to children and families and professionals. The service works closely with its CSOF champions from organisations across the IOW and Hampshire, and delivers training to schools, health and social care professionals. During the COVID19 pandemic CSOF continues to receive referrals and is delivering support to children and families online and over the phone.

Please email: <u>csof2@barnardos.org.uk</u> or phone 077825351980

#### **Barnardo's 4U Services**

Please note - Barnardo's are currently migrating their website to a new platform with improved functionality. During this time and to ensure that no referrals are lost in the migration and during this Covid-19 crisis we have specific referral portals for each element of service. At this time we ask referrers to use the separate portals as detailed below:

#### Advocacy (For U)

Offering advocacy support to children open to social care on the Isle of Wight and on Child Protection Plan and Looked After Children in Portsmouth.

Referrals at: <u>https://www.barnardos.org.uk/what-we-do/services/barnardos-4u-services-u-child-advocacy</u>

#### Independent Visiting (With U)

An Independent Visiting volunteer will provide independent support to young people in care. Volunteers provide a positive role model and contact is happening digitally during Covid-19 lock-down measures. This service is available on Isle of Wight and Portsmouth.

Referrals at: <u>https://www.barnardos.org.uk/what-we-do/services/barnardos-4u-services-u-independent-visiting</u>

#### Exploitation (U Turn)

We provide support to young people who have been exploited or at risk of child exploitation. This service is available across Isle of Wight, Portsmouth, Southampton and Hampshire.

Referrals at: <u>https://www.barnardos.org.uk/what-we-do/services/barnardos-4u-services-u-turn-child-exploitation</u>

#### Missing Return Interviews (Miss U)

We independently speak to a young person who has been reported missing to the police. (This service is available for children who are placed out of area for the Isle of Wight and for children not open to social care in Portsmouth- referrals via professionals only)

Referrals at: <u>https://www.barnardos.org.uk/what-we-do/services/barnardos-4u-services-miss-u-missing-return-interview</u>

For information please email: <u>b4u@barnardos.org.uk</u> Or call Barnardo's 4U Services admin on: 07394 704 913