Poll data from April-May.

Wednesday, the 25th of June.

Facebook poll

Isle of Wight SEN Support intends to begin sending a regular letter to Ashley Whittaker, Director of Children's Services, to inform him of the current problem themes parent carers are experiencing, and to begin a dialogue between us all as parent carers and the Local Authority lead. Anything we share will be anonymised. You can add further comments below - please also add consent for us to anonymously share your comments with Ashley Whittaker.

Poll: What problems have you experienced in the last 2 months (April and May)?

Comments from our page;

"actually communicating change of caseworker to parents, especially those halfway through tribunals, etc"

"How can I add eloquently 'useless social worker who ignored my concerns and did nothing to resolve them, and in fact made my life and my child's life more difficult and stressful, not to mention dangerous?"

"Didn't find out about caseworker being changed, emails unread and no college placement offered due to sickness of staff, so been out of education now for 4 months"

"It's gone way past being put to him, it's now being investigated and will be going to ombudsman"

Last Meeting Follow-up email with poll data;

Here is the poll data as promised (Just late), as my time is stretched.

362 votes - I will break it down as to how many votes for the specific issues.

Lack of communication (eg ignored emails, not answering phones) 62
 votes.

- Failure to follow AR deadlines 22 votes.
- Moving provision from section F to section G, 11 votes.
- Naming placemnts that have stated they can't meet need 23 votes.
- Transport 2 votes.
- Section F not being provided, 16 votes.
- Issues with PB payments 14 votes.
- Failure to issue information required for AR 8 votes.
- Issues with SARS requests 9 votes.
- Failure to provide education 23 votes.
- Failure to provide support at school without an EHCP 5 votes.
- Lack of accountability, complaints upheld with no resolution, 24 votes.
- Moving provision from Section F to Section H, 3 votes.
- Removing provision(without evidence no longer needed) from draft EHCP after review, 8 votes.
- Refusing to make amendments to plan despite evidence this is required 11 votes.
- Failure to adhere to timescales for complaint responses 6 votes.
- Staffs attitudes and behaviours 18 votes.
- Lack of communication when staff change 19 votes.
- Failure to agree to EHCP assessments 7 votes.
- Delay Tactics, eg issuing more drafts instead of finalising 8 votes.
- Refusal to arrange direct provision and refusing personal budget 4
 votes.
- Section 19 duties not met 6 votes.
- Renaming rejected and appeal setting in section I, 3 votes.
- Misuse of public funds-sending money to a setting that refused to deliver provision 3 votes.
- Conflict of interest/victimisation concerns not addressed 2 votes.
- Breach of tribunal direction 6 votes.
- Omitted or contradicted professional advice 6 votes.
- GDPR breaches regarding information sharing 4 votes.
- Ignoring child's "voice" 7 votes.
- Character attack on advocate 6 votes.
- Removing tribunal orders without consultation 1 vote.
- Draft EHCP issued whilst assessments pending SEN panel decision making,
 1 vote.

- Unlawful consultation with schools 3 votes.
- Unlawful delegation of responsibility to school 4 votes.
- Breach of Nolan principles and public law duties 2 votes.
- Ceasing and removing provision out of nowhere (without evidence no longer needed) without any type of review, 2 votes.
- Ignoring evidence from non-LA sources 2 votes.
- Inappropriate and spurious reasons for refusing EOTAS funding, including cost alone, 2 votes.

NEXT Polls AGENDA

Parents' Views/experiences around the impact of AIM's funding cut and of the youth trust pausing referrals for under 11s.

Many Thanks

Freya Sadler IWSS.