













EDUCATION, HEALTH AND CARE NEEDS ASSESSMENT QUESTIONNAIRE

We would really value your feedback on the recent experience you have had when requesting an Education, Health and Care needs assessment for your child. Please could you tick the column which most accurately reflects your view and please add any further comment in the boxes provided.

EHCP = Education, Health and Care Plan; SEN = Special Educational Needs

Questions	 Strongly Agree	 Agree	 Neither	 Disagree	 Strongly Disagree	 Don't Know	Your Comments
1. The initial advice from the SEN Team helped me to understand the Education, Health and Care assessment.							
2. The letters and information I received from the SEN Team were helpful, clear and easy to understand.							
3. I knew who was dealing with the EHC needs assessment and how to contact them.							
4. I felt involved throughout the whole process.							
5. I sent in my contribution to the EHC needs assessment.							
6. My letters, telephone calls or emails to the SEN Team received a prompt reply.							
7. I felt able to express my views.							

Questions	 Strongly Agree	 Agree	 Neither	 Disagree	 Strongly Disagree	 Don't Know	Your Comments
8. My views were valued and included in the EHCP/Notes of SEN.							
9. The information contained in the EHCP/Notes of SEN was accurate, helpful and understandable.							
10. I requested a meeting with the Senior Special Needs Officer.							
11. I was satisfied with my contact with the staff in the SEN Team.							
12. Overall I was in agreement with the EHCP/Notes of SEN.							

And finally....

Who initially suggested the possibility of requesting the EHC needs assessment? (please circle as appropriate)

School Staff

College Staff

Early Years Staff

SEN Service Staff

Other:

Thank you for taking the time to complete this questionnaire.

Please return it to Rachel Johnson at Thompson House, Sandy Lane, Newport, Isle of Wight PO30 3NA or email it to rachel.johnson@iow.gov.uk