

# LOCAL OFFER

A source of local information, help, support and advice for parents and carers with children and young people with Special Educational Needs and Disabilities (SEND) 0 to 25 years old.

**IWIGHT.COM/LOCALOFFER**

*Helping to make services more responsive to local needs and aspirations.*

## ■ PARENTS VOICE IW

The local parent carer forum for families of children and young people 0 to 25 with SEND.



[www.parentsvoice-iw.co.uk](http://www.parentsvoice-iw.co.uk)

01983 823898 ext 2838

## ■ SEND IASS

The Special Educational Needs and Disability Information, Advice and Support Service provides free, confidential and impartial support on all matters relating to SEND including social care and health issues.



[www.iowsendiass.co.uk](http://www.iowsendiass.co.uk) 01983 825548

## ■ SHORT BREAKS

Fun and educational activities for children and young people with disabilities and additional needs, allowing their parents or carers to take a 'short break' from caring. Find out how to apply for a Gateway Card Plus.

**Short Breaks**

[www.iwight.com/shortbreaks](http://www.iwight.com/shortbreaks)

01983 821000

## ■ FAMILY CENTRES

A range of services for families of children aged 1 to 18 years and up to 25 years with special educational needs.



[www.barnardos.org.uk](http://www.barnardos.org.uk)

South Wight 01983 408718

West and Central Wight 01983 529208

North-east Wight 01983 617617

## ■ YOUNG CARERS

For children and young people aged five to 18 who have a significant caring role for a parent, sibling or other relative.



01983 861071

## ■ CARERS IW

Supporting adult carers of adults on the Island.



[www.carersi.org.uk](http://www.carersi.org.uk) 01983 533173

## ■ JOHN CHEVERTON CENTRE

(Information and support centre)

Information, support and guidance relating to practical and emotional issues for those living with a life-limiting illness or condition, their families, carers and friends.



[www.iwhospice.org/john-cheverton-centre-2.aspx](http://www.iwhospice.org/john-cheverton-centre-2.aspx)

01983 535319

## ■ CHECK IT OUT

For under 19s who need medical advice, plus confidential one-to-one online chat service with a health professional.



[www.checkitout-iw.org](http://www.checkitout-iw.org)

NHS  
Isle of Wight  
Clinical Commissioning Group

## ■ FAMILY INFORMATION ZONE (FIZ)

The Family Information Zone provides an impartial information and signposting service for families, children and young people aged 0-19 and up to 25 years for young people who have learning difficulties or disabilities.



📞 01983 823349

💻 [www.iwight.com/wightchyps](http://www.iwight.com/wightchyps)

📱 [www.facebook.com/iwfiz](https://www.facebook.com/iwfiz)

## ■ ISLE FIND IT

(Community Directory)

Contains information on a wide variety of community groups and organisations.



💻 [www.islefindit.org.uk](http://www.islefindit.org.uk)

📞 (01983) 823898 ext: 2822

## ■ HELP CENTRES

Providing access to a wide range of council services.



💻 [www.iwight.com/helpcentres](http://www.iwight.com/helpcentres)

📞 01983 821000

## ■ MY LIFE A FULL LIFE

Building a sustainable health and social care system on the Island.



💻 [www.mylifeafulllife.com](http://www.mylifeafulllife.com)

## ■ ISLE HELP

Information and guidance from a range of local organisations.



💻 [www.islehelp.me](http://www.islehelp.me)

📞 01983 823898

## ■ PATIENT ADVICE AND LIAISON SERVICE (PALS)

Confidential advice, support and information on health-related matters for patients, their families and their carers.



💻 [www.iow.nhs.uk](http://www.iow.nhs.uk)

@ [pals@iow.nhs.uk](mailto:pals@iow.nhs.uk)

📞 01983 534850

## ■ NHS CHOICES

For national health information.



💻 [www.nhs.uk](http://www.nhs.uk)

# OTHER USEFUL CONTACTS

## ■ HEALTHWATCH - ISLE OF WIGHT

Provides information advice and signposting around health and social care.



💻 [www.healthwatchisleofwight.co.uk](http://www.healthwatchisleofwight.co.uk)

📞 01983 608608

## ■ SOCIAL SERVICES

If you have a concern for the safety of a child or adult.



📞 Child First Response Team

Tel: 0300 300 0117

📞 Adult First Response Team

Tel: 01983 814980

For all other social services enquiries please visit [www.iwight.com](http://www.iwight.com), the Local Offer website, or phone: 01983 821000

**[IWIGHT.COM/LOCALOFFER](http://IWIGHT.COM/LOCALOFFER)**

Please contact FIZ if you have difficulty accessing the Local Offer website.

Co-produced with the help of Parents Voice IW and IW NHS Clinical Commissioning Group.

3702CS10/175C